

# THE // GREAT MANCUNIAN BALL // 2024

## Event Terms and Conditions

By purchasing a ticket for the Great Mancunian Ball you agree to the following terms and conditions:

- Tickets are available to purchase at £5,000 or £10,000 for a table of ten.
- Further ticket price points may be introduced by the organisers during the period of sale.
- Tickets will be emailed to the lead contact no less than five working days ahead of the event.
- It is the responsibility of the customer to inform us of any change of address, contact phone number or email address, both before and after receipt of the goods.
- Once purchased, tickets cannot be exchanged, refunded or returned unless the event is cancelled, moved to another date, or if details of the event are significantly changed after an order is placed.
- If St Ann's Hospice has to cancel the event, our liability in the event of cancellation is limited to a full refund of the event fee only.
- We will not refund any travel or hotel costs associated with the cancellation of an event.
- You will be requested to confirm dietary requirements on request and no less than one month ahead of the event. Failure to communicate dietary requirements within this time will result in the standard meal option being presented.
- St Ann's Hospice is unable to accept liability for any injury, loss or damage, however arising, or for cancellation of the event for any reasons outside our control.
- An age restriction (18 years of age) applies to this event. Please ensure that you read all the information that applies to the event/ticket you are booking, and carry proof of age if appropriate
- All attendees confirm that they are happy for their names and any footage or photographs taken during the event to be used to publicise or report on the Great Mancunian Ball and St Ann's Hospice generally. Should special dispensation be required, it is the responsibility of the attendees to inform St Ann's Hospice of such requirements.
- The right to admission to the event is reserved by the venue and organisers, and may from time to time carry out security searches.
- We reserve the right to cancel any order that further to investigation we deem to be possibly of a fraudulent nature.
- We will not share your personal information for marketing or any other purposes without your consent unless where required by law. We will always respect your privacy and any personal communication between you and ourselves. We will always comply with any data protection legislation currently in force.
- Customers must ensure that accessibility requirements are communicated to the organisers no less than one month prior to the event in order for adaptations to be made.
- Where the advertised acts and entertainment are unable to attend, St Ann's Hospice will provide an alternative of equal quality and standing. Where possible this will be communicated in advance to attendees.
- St Ann's Hospice reserves the right to update its terms and conditions in relation to the Great Mancunian Ball at any time prior to the event.

For any enquires please contact the fundraising team on 0161 498 3631.